



# Credentialing

Vendors that get your providers enrolled with payers and keep licenses, CAQH profiles, and expirables current. New to the category? Ask Mola — our assistant at [search.dentaltechhub.com](https://search.dentaltechhub.com) — to shortlist vendors for you first.

VENDOR	DEMO DATE	WHO YOU SPOKE WITH
<input type="text"/>	<input type="text"/>	<input type="text"/>

WHAT TO ASK ON A DEMO

TICK WHAT THEY SAY · NOTE · N/A

01 **Are you dental-specific or built for all healthcare?** Doesn't apply

Dental payer enrollment has quirks a horizontal platform may not handle.

Dental-specific NOTES

Healthcare-broad

02 **Do you actually file enrollments, or just track?** Doesn't apply

Some do the payer paperwork for you; others only manage CAQH and reminders.

Full service NOTES

Tracking + reminders

Self-serve

03 **Is the work AI form-fill or done by people?** Doesn't apply

Browser-agent automation and human credentialing teams fail in different ways.

AI automation NOTES

Human team

Both

04 **Are you NCQA-accredited or a CVO for dental?** Doesn't apply

Delegated credentialing and primary-source verification need formal accreditation.

NCQA / CVO NOTES

Neither

05 **Do you track expirables and re-credentialing dates?**

Doesn't apply

Lapsed licenses and stale CAQH attestations stall claims and payments.

- Continuous tracking
- Periodic checks
- Not included

NOTES

  

06 **Can you handle a multi-location group or DSO?**

Doesn't apply

Provider-data management across many offices is a different scale problem.

- Built for DSOs
- Small groups
- Single provider

NOTES